Date	User		Owner / Mana	ger	Interview	er	Product LD.
11/04	Tom Esquent	2 GK	GG MORGE	4.4	STON ZAVAD	EL	3590 Sey/ACCTON
			Type of Cle	anino l	Performed		
			(Circle	One (Inly)		
	neral Purpose Degreasing	1	Brake Cleaning		Engine Degreasing		arburetor & Fuel Inject System Cleaning
	rent Product	Current V	Weekly Usage	No.	Mech. Using Product	Tord	Donal of Tile 44 ar
CRC-C	ARB	12-04			FOR TESTING		Product Weekly Usas
	Question				User's Resp	onse	
Did it cle	an sufficiently				г		
THE CITY	an sufficiently		YES				
Did you l	ike the delivery ra	re ·					
	Comment of the Automotive Comment of the Comment of		965				
	ike the delivery pa	item	465				
Did it dry	sufficiently		To the latter of		-		
Did it adv	ersely effect subst		465		-		
metals, p	lastics, painted sur	faces etc)	NO .				- 1 - 1 Val
Did the pa	oduct have a smel	1					
	e an objectionable		485				
	ve an unacceptable		NO				
Did it hav	e too much foam	Ivaluue	No	-			
	versus current prod	1	NO				
Terrible, a	lmost as good, as go	ord hetter)	40 000	-	The state of the s		Charles and
Did you u	se more volume th	an vour	13 6000	4.5	CUPPET CA	RES CL	EANER
current cle	aner		No				
Did it take	longer to clean		NO		-		
Did you li	ke the product		465				
Would yo	u buy the test prod	uct	465				
Would yo	u buy the test prod	uct for					
ome or p	ersonal use		465				
Would yo	u buy your current	product	44				
or nome	or personal use		965				
if less over	u switch to the test	product	20.0				
could you	pensive, if more e clean adequately	xpensive)	BURBE, D	RNB	5 CH MINER	OSE	2.5
mly the to	st product	ir you nad	465				
Jser Comi FOR WELL	mante	BOOK BENT		<u>5- (</u>	ABB RATOR	un	CK AS

Date	User		Owner / Manager		Interviewer		Product LD.
19/101	Bene	E	QUARDO	For	ZAVADI	2	35% 201/1CETO
			Town of Class	. n c			
			Type of Clean	ing Periorme One Only)	20		
G	eneral Purpose Degreasing	I	Brake Cleaning		e Degreasing	Cart	uretor & Fuel Injection System Cleaning
Cr	rrent Product	Current V	Weekly Usage	No. Mech. Usi	no Product	T D	
			CANS	/	ag I loquet	Jest Pr	oduct Weekly Usage
				- /	100	- C	1442,
	Question			Use	r's Respon	se	
Did it cl	ean sufficiently		0.120				
Did you	like the delivery ra	le .	465				
-			465			and the same	
Dia Aon	like the delivery pa	ttem	YES				
Did it dr	y sufficiently		46.5	1			
Did it ad	lversely effect subst	rates	/6-5		-		
(metals,	plastics, painted sur	rfaces, etc)	140				
	product have a smel		NO			575	
	we an objectionable		NO				
	ave an unacceptable	residue	NO				
	we too much foam		HO				
Cleaning	versus current pro-	duct.		- P. F 1			
(Terrible,	almost as good, as go	ood, better)	AS GOOD OF	C BETTER	2		
current c	use more volume th	an your	1				
	ke longer to clean		NO	_	_		
Did von	like the product		NO				
	ou buy the test prod	luct	465				
Would v	ou buy the test prod	net for	YES				
nome or	personal use		465				
Would y	ou buy your current	product					
for home	or personal use	7.11.25	465				
ould y	ou switch to the test	product	2000				
Could ve	xpensive, if more e ou clean adequately	xpensive)	465				
only the	test product	n you nad	465				
Oser Con	-						

Date	User		Owner / Manage		C		
		_		-	Interviewer		Product LD.
0/34/6-1	ATARINO	1 E	DWARPO	=======================================	as Lauron		3590/ACCOUNT
			T				11.75
			Type of Clear	ning Perf	ormed		
Ger	erai Purpose	1	Brake Cleaning	One Only			
	Degreasing				Engine Degreasing	C	System Cleaning
Cur	rent Product	Current	Weekly Usage	No. Mee	h. Using Product	1 Total	
		1-0		1	Comp a rounce	1est	Product Weekly Usag
				/		10	CHUS
	Question				User's Respon	ea.	
Did it clea	n sufficiently				b xtcspon	5	
- to the colon	surrecently		465				
Did you lil	ke the delivery rat	A .	100				
			4E5				
Did you iii	ce the delivery par	tern	465				
Did it dry	sufficiently						
Did it adve	rsely effect substr		4ES		-10-1		
(metals, pla	astics, painted sur	faces etc)	NO.		A SCHOOL SECTION AND ADDRESS.		
Did the pro	duct have a smell	accs, cic)					
	an objectionable		NO				
	an unacceptable						
Did it have	too much foam	caidae	MO			7 T.	
	ersus current prod		MO				
Terrible, al	most as good, as go	nd botton	15 0 0		and the second		
Did you us	e more volume the	in voir	AS GOOD O	R BO	TCR_		
aurrent clea	ner	, ,	NO				
Did it take	longer to clean		NO				
Did you lik	e the product		465				
Would you	buy the test produ	ict	465				
Would you	buy the test produ	ct for	16.7				
ome or pe	rsonal use		465				
would you	buy your corrent p	roduct	4.44				
Vould you	personal use switch to the test	-	465				
if less expe	msive, if more ex	product	1.20				
ould you	clean adequately if	pensive)	465				
nly the tes	t product	you nau	465			-	
ser Comm	ents VEA VEAU	6000 C	DAG TUBORIES	BODY	Vacues	1480	<u>ashue</u> p
lanager Co	mments						

That				15/84	IC MASTE	DC	- 12
Date	User		Owner / Manage	T	Interviewer		Product LD.
11/04	RON	1/5	ON KRAVITTE	KY	Jan ZAMADI	4	3590 Sey Accross
			Type of Clean	_	The state of the s		
G	eneral Purpose	1	(Circle (Brake Cleaning	One O		4	
	Degrensing		orane Cleaning		Engine Degreasing	C	rburctor & Fuel Injectio System Cleaning
Cu	rrent Product	Current \	Weekly Usage	No. I	Mech. Using Product	Test	Product Weekly Usage
_		1-20	ares		V ONLY		And
	0						
	Question				User's Respon	se	
Did it cle	ean sufficiently						
			4ES				
Did you	like the delivery n	ate	965				
Did you	like the delivery p	attern				_	
	y sufficiently		465	_			
	Control of Section	Terres tracti	4ES		8.5		
Did it ad	versely effect subs	strates					-
Did the r	plastics, painted su woduct have a smo	rrfaces, etc)	NO ·				
	ve an objectionabl		NO				
	ve an unacceptabl		40				
	ve too much foam	e residue	NO			- 1	
			NO			- 1816	
Terrible.	versus current pro almost as good, as g	oduct.	AS GOOD				
Did you	use more volume t	han your	HS GOOD			_	
current c	caner		NO				
Did it tak	e longer to clean		NO				
	ike the product		465		6		
Would ye	ou buy the test pro	duct	9ES				
would ye	ou buy the test pro personal use	duct for	450				
Would vo	ou buy your curren	t norduct	4ES				×
or home	or personal use	3	465				
Would yo	ou switch to the tes	st product					
if less ex	pensive, if more	expensive)	MAYBE				
only the t	u clean adequately est product	if you had	45				
User Com		Cont Th	Pour Bo	14	VALUES		
Manager	Comments						

Date	User		Owner / Manage	er	Interviewer	area -	Product I.D.			
7/1/04	RICHARD	6	UNTKAU	Jon	· ZAVAL	IL	35% 504/4CETONS			
			Type of Clear	ning Perform	ed					
				One Only)						
G	meral Purpose Degreasing	I	Irake Cleaning		ne Degreasing	C	arburctor & Fuel Injection System Cleaning			
Cu	rrent Product	Current V	Weekly Usage	No. Mech. U	sing Product	Test	Product Weekly Usage			
	Ouestien		1	-			The state of the s			
	Question			Us	er's Respor	ise				
Did it cle	an sufficiently		465							
	like the delivery ra		YES			-	-			
Did you	like the delivery p	attern	4ES							
Did it dry	sufficiently		465	-						
Did it ad	Did it adversely effect substrates									
(metals,	plastics, painted su	rfaces, etc)	NO .							
	roduct have a sme		465							
	ve an objectionabl		NO							
	ve an unacceptabl	e residue	NO							
Did it ha	ve too much foam		MO							
(Terrible,	versus current pro almost as good, as p	good, better)	AS 6000							
Did you current ci	use more volume t	han your	NO							
	te longer to clean		NO	-		-	10.11			
	like the product		463	-						
	ou buy the test pro	duct				_				
Would v	ou buy the test pro	duct for	465			-				
home or	personal use		465							
Would y	ou buy your curren	t product	la salara							
for home	or personal use	. 22	465							
Would ye	ou switch to the te	st product								
Could ve	epensive, if more a clean adequately	expensive)	MAUBE,							
	est product	и уон пад	465,							
User Con	imen(s	THROTILE	B004 Vd	ilves						
Manager	Comments	****								

Date	User		Owner / Manage		Interviewer		Product LD
125/04	KEN	N	TILE HANKE	2	7		AGOD COLMON
		- 1 - 1 - 1			CIN Z		A ches ny Dro
		-X.721	Type of Clean	ning Peri	ormed		
-6			(Circle	One Only	()		
/Ge	Degressing		Brake Cleaning		Engine Degreasing	Cod	buretor & Fuel Injec
-	Degreasing						System Cleaning
Cui	rent Product	Current	Weekly Usage	1 N - 24			
CLEAN	Source	1-1	AN	No. Med	h. Using Product	Test Pr	oduct Weekly Usa
			104	12/0	134-1	2	-cos
	Question				Ti-1 D		
					User's Respon	ise \	.1 / .
Did it cle	an sufficiently		4.	1) (FLE 1-1
Dia .			9ES	1	10 6	5	
Did you l	ike the delivery ra	ite	455	1	11		-
Did you I	ike the delivery pa	attern		-	10		
-	The state of the s		465		10		
Did it dry	sufficiently		465		1		
Did it adv	ersely effect subs	trates	100		1		
(metals, p	lastics, painted sur	rfaces etc)	NO	.1	12.		
Did the pr	oduct have a sme	11	9E-S	-	1-0		
	e an objectionable				X		
Did it leav	e an unacceptable	residue	NO		X		
Did it hav	e too much foam	reside	NO		12	10.00	
			140		10		
Terrible a	versus current pro- Imost as good, as g	duct.		1	7		
Did you u	se more volume ti	ean work	AS GOOD		10		
aurent cle	aner	an your			121		
Did it take	longer to clean			_	10-		
Did you li	ke the product				1111		
Would you	u buy the test prod	net			741	11	- M
Would you	u buy the test prod	hict for		_	Sat	NII	JUE
ome or p	ersonal use				1100	8/	FORE
Would you	buy your current	product			17	14	FUJUE
or home	or personal use				16/21		
Vould you	switch to the test	product			17		
It less ext	ensive , if more e	xpensive)			-)		
outd-you	clean adequately	if you had	.:	140	-		172
шу me te	st product			11-	diameter and		
ser Com	vents				*		
		The state of the s				-	
		· ·					
		-			+		
(ancon C	Comments						***

	User		Owner / Manag	er Re	Interviewer	Product LD.
6/23/04-	Tony Joe	10	44/JOG		JON ZALADE	Trouble Liv.
			Type of Cla	anina D		
			Type of Cle	One O	eriormed	
Gen	eral Purpose	1	Brake Cleaning	One O		
D	legreasing	1	orane Cacatang		Engine Degreasing	Carburetor & Fuel Injection System Cleaning
Curr	ent Product	Current	Weekly Usage	1 3/- 3		
noc 51	etaks alexack	6-10		No. N	lech. Using Product	Test Product Weekly Usage
-		2/3	4/15	7	-1074L	4-61115
	Question			_	II. I D	
					User's Respon	SE
Did it clear	sufficiently					
	1000		4ES			
Did you lik	te the delivery rate		Calcard			
	te the delivery patt		965			
-		em	4ES			
Did it dry s	ufficiently			Tarana Tarana		
Did is a law	- T		NOT NOT	FOR	GASKET GL	UE
contain -I	rsely effect substra	ates	- C. C.			
Did the	stics, painted surf	aces, etc)	NO			
our me bro	duct have a smell		485			
Ind it have	an objectionable of	odor	NO			
Did it leave	an unacceptable r	esidue	NO			
Did it have	too much foam			-		
	ersus current produ	red.	NO			
Terrible, als	nost as good, as goo	d better)	45 GOOD			
Did you use	more volume that	n vone	AD 6000	_		
ament clea	ner	Jour	NO		174	
	longer to clean		NO			
did you like	e the product					
	buy the test produ	ct	YES			
Would you	buy the test produc	et for	YES			
ome or per	sonal use	ct for	4.5			
(t- 11	buy your current p	roduct	465	14		
VOILG VON	Dersonal use	Councy	485			
or home or	President HOC		16			
or home or	switch to the test of	modulet !				A TOTAL CONTRACTOR OF THE STATE
or home or Vould you :	switch to the test n	roduct lensive)	415	^		
or home or Vould you : if less expe	switch to the test p asive, if more exp lean adequately if	ensive)	45, wood	DIA	A 70 165T	LONGER

Date	User		Owner / Manager	-	Interviewer		Product LD.
0/2400	MORNAY	FRA	Haman	For	1 ZAVAD	51	3690 SUN / ACETOS
					The same of the sa		
			Type of Clean	ing Perform Ine Only)	ed		
Ge	meral Purpose	В	rake Cleaning	The second second	e Degreasing	VC	burctor & Fuel Injection
	Degreasing				- direction		System Cleaning
Cur	rent Product	Current V	Veckly Usage	No. Mech. U:	ring Product	Total Y	
MI	SC	1-0		-	4CCH		roduct Weekly Usage
ceeyu	N 8-12			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	H-CG	1	CAN
	Question			Us	er's Respon	ise	
Did it cle	an sufficiently						_
D:4: -	1 1 1 1		YES	<u> </u>			
Did you l	ike the delivery ra	te	465				
Did you I	ike the delivery pa	ittem	15261251910	-			
			4ES				
10 1000	sufficiently		YES LETTLE		, , ,		0 11
Did it adv	ersely effect subst	rates	LETTUS	084, 13	UT GOOD	FOR T	Herric Bass Vou
(metals, p	lastics, painted sur	faces, etc)	NO				
Did the pr	oduct have a smel	1	455				
Did it hav	e an objectionable	odor	180				
	e an unacceptable		100000				
Did it hav	e too much foam	Todato	NO	15,110			
The state of the s	versus current prod	duct	NO				
(Terrible, a	lmost as good, as go	ood, better)	B				
Did you u	se more volume th	un vour	Bestel TI	THE COLUMN	1 16	MORKIN	CCY HAS
current cle	aner		NO				
Did it take	longer to clean		NO			_	
Did you li	ke the product		465		-		
Would yo	u buy the test prod	uct	4ES				
Would yo	u buy the test prod	uct for	160			_	
nome or p	ersonal use		465				
Would yo	a buy your current	product	,,,,		_		
for home	or personal use		465				
Would yo	switch to the test	product					
if less ex	pensive, if more e	xpensive)	465				
Could you	clean adequately	if you had			12		
only the te	st product		465.				
	PROPORT FR	C - 630	DY SALJE	744N /	MOST C	LEAN	GRS C
	Comments		10.70				
9							
1	T-12-12-12-12-12-12-12-12-12-12-12-12-12-				-		

Date	User		CCARGARY Owner / Mana	ger	Interviewer		Product I.D.	
	15		100					
			Type of Cle (Circle	aning Per One On				
	neral Purpose Degrensing		Brake Cleaning		Engine Degreasing	Carburctor & Fuel Injury System Cleaning		
Cur	rent Product	Current	Weekly Usage	No. Me	ch. Using Product	Tast Day	dest West-by Ti	
				1.0.1.4	car Dang Froduct	1est Pro	duct Weekly Usage	
	Question	PET 1 1-1-1			W1-P			
					User's Respon	ise		
Did it clea	n sufficiently				and the same of th			
Did you li	ke the delivery ra	ate						
Did you li	ke the delivery p	attern						
Did it dry	sufficiently							
metals, pl	ersely effect substantics, painted su	rfaces, etc)	1, 17					
Did the pro	oduct have a sme	:11	21					
	an objectionable		7.5					
Did it leav	e an unacceptabl	e residue			-	340		
Did it have	too much foam			***	* /-	11.20	2	
Cleaning v	ersus current pro	duct.		***************************************				
Did you us	lmost as good, as g se more volume t aner	han your						
	longer to clean		100					
	ke the product							
	buy the test pro-	duct						
Would you	buy the test pro-	duct for						
iome or pe	ersonal use		1+					
Would you	buy your curren	t product						
Vould von	r personal use							
if less evo	switch to the test ensive, if more	n product						
Could you	clean adequately	if you had						
Jser Comp								
							all amorals	
Manager C	omments							

	£854	1	Owner / Mana		Interviewer		
		1280	CS CHAMS	THE RESERVE OF THE PERSON NAMED IN	JON ZAVADE		Product I.D.
					Jen Language		EN CARROLL AROM
			Type of Cle				
	eral Purpose		(Circle	One On			
	egreasing	-	Brake Cleaning		Engine Degreasing	Carl	buretor & Fuel Inject System Cleaning
Curn	ent Product	Current V	Veekly Usage	No. M	ech. Using Product	Tost P.	roduct Weekly Usas
SALTE	CLEANCR	6-0			THIS THEOVER !		-CAUS
	Question				User's Respon	ęa.	
Did it alass					eser s respon	30	
Did it clear	sufficiently		1965				
Did you lik	e the delivery rat	te	465				
Did you lik	e the delivery pa	ttern	765				
Did it dry s	ufficiently						
Did it adve	rsely effect subst	not no	465				
metals, pla	stics, painted sur	faces etc)	465		+:-		
Did the pro	duct have a smel	I	465				
	an objectionable				-		
	an unacceptable		NO	-			
	too much foam		460 CECIO	rok-	MROTHLE BODY		
	rsus current prod	Inct	NO				
Terrible, alr	nost as good, as go	od, better)	BIER				
Did you use	more volume th	an your	ATGAS T				
current clea		A 11 TO 150 TO 15	NO, 4655				
Did it take I	onger to clean		No				
Did you like	e the product		763				
Would you	buy the test prod	uct	465 , THRE	776 5	BANCAS		
Would you	buy the test prod	uct for			0000		
nome or per	rsonal use		465				
Would you	buy your current	product					
or home or	personal use		765				
Would you	switch to the test	product		- 1/22			
II less expe	nsive, if more e	epensive)	465				
only the test	clean adequately in product	if you had	465		A series		
Ser Comm	A GOOD CLE	mN Su	RFACE DOEN	ORY	W/ Beston,	Lewe,	S OTHE IT
- THE	dylagod F	THE THEAT	K.E.				

Date	User		Owner / Manag	er		Interviewer	- 3	Product LD.
7/1/04	RAFIK	M	ATHEW KAZ	6	Jon	ZAVADIL	259	6 504/4C6700
			Temp of Class					
			Type of Clea (Circle	One	Perform	ed	-	
G	eneral Purpose		Brake Cleaning	One		e Degreasing	(Code	4.5
-78	Degreasing		No. of Contract of			groung	Sys	or & Fuel Injection tem Cleaning
Cu	rrent Product	Current	Weekly Usage	Me	W T			
GONK (ARB	1-04				ing Product	Test Produc	ct Weekly Usage
					7160	+ TESTEROG	1-CQ1	
	Question	11.50			Use	r's Respons	•	_
Did it cle	an sufficiently	_			0.500	- с теорода	•	
	Am sarriclentry		4ES					
Did you	like the delivery ra	ite		_				
	like the delivery po		9ES					
		attern	YES					
Did it dry	sufficiently		465					
Did it ad	versely effect subs	trates	7					
(metals, p	plastics, painted su	rfaces, etc)	NO					
	roduct have a sme		465		- 12			
	ve an objectionable		NO					
Did it lea	ve an unacceptable	residue	NO	11				
	e too much foam		NO					
Cleaning	versus current pro	duct.						
Did you	almost as good, as guse more volume the	ood, better)	AS 6000, 0	R Be	ITER			
current cl	eaner	ian your	NO				-	
Did it tak	e longer to clean		NO		_			
Did you h	ike the product		465	_				
Would yo	u buy the test prod	luct	465					
Would yo	u buy the test prod	uct for						
iome or p	ersonal use		465					
or home	u buy your current or personal use	product	test					-
Would vo	n switch to the test	product	465					
if less ex	pensive, if more e	xpensive)	465 ONDER			2	Y	
Could you	clean adequately	if you had	162 ONDER	THE	KIGHT	CERCUSTANO	550	
only the te	est product		4ES					
Jser Com	ments							
				_			(1-4) = (1-1)	
	Comments				-			

Date	User		SHELL S	er)	Interviewer	× -	Product LD
7/31/04	Sincro	. Se	6620		In Zavapre		AS'10 50 1/4CE 10 VI
-			Type of Clea				and Char
	A TOTAL OF THE STATE OF		(Circle				
	General Purpose Degreasing	1	rake Cleaning		Engine Degressing	Ca	rburetor & Fuel Injection System Cleaning
C	arrent Product	Current V	Veekly Usage	The No.		1	
		Current	recay usage		ech. Using Product		roduct Weekly Usage
					ar resistant	1.5-6	MNS.
	Question				User's Respon	se	
Did it cl	ean sufficiently						
			465				
Did you	like the delivery ra	ate	985				-
Did you	like the delivery p	attern				_	
	y sufficiently	200000	965				
	- 50		9ES				
(metale	iversely effect subs	trates					
Did the	plastics, painted su product have a sme	Haces, etc)	NO				
	we an objectionable		465				
	ave an unacceptabl		NO				
	ive too much foam	c residue	-				
	versus current pro	dust	NO				
(Terrible,	almost as good, as a	ood, better)	AS GOOD O	0 8	2000 P		
Did you	use more volume t	han your	1000	4- 1:	SCAC.7C		
current c	leaner		NO		- Great Control		
	ke longer to clean		NO				
	like the product		465				
Would s	ou buy the test pro-	duct	465				
home or	personal use	duct for	465				
Would y	on buy your curren	t product	7.6-3				
for home	or personal use	08/1/0/15/000	YES				
Would y	on switch to the tes	t product					
Could a	xpensive, if more	expensive)	465				
only the	ou clean adequately test product	if you had	465				
User Cor	nments	1- ay,	465 ALL TWI	AICE	ABEAS		

Date	User		Owner / Manage	r	Interviewer		Product I.D.
1/3/104	TOM Course	-xc 6	Rica Moraly	v = 5	one ZAVAR		9590501/4CCTC-
				-	COLUMN STREET		EM COR
			Type of Clear	ing Perfe	rmed		
C	18		(Circle C	One Only			
General Purpose E Degreasing		Brake Cleaning	1	Ingine Degreasing	Cari	buretor & Fuel Injecti System Cleaning	
Current Product Current			Weekly Usage	No. Meci	L Using Product	Test P.	oduct Weekly Usag
			15 Kerk		16 STING	13-01	oduci weekly Usag
						1321	~~
	Question				User's Respon	se	
Did it cle	an sufficiently		· ·			_	
Did son 1	ike the delivery ra		1965				
			405		NOT IN THE RESERVE OF THE PARTY		
	ike the delivery pa	attern	4E.S				
Did it dry	sufficiently		469			_	
Did it adv	ersely effect subs	trates	100				
(metals, p	lastics, painted sur	rfaces, etc)	A/C				
Did the product have a smell			465				
Did it have an objectionable odor			NO				
Did it leave an unacceptable residue			No				
	e too much foam		NO				
Cleaning	versus current pro	duct.	1				
(Terrible, a	ilmost as good, as g	ood, better)	ALMOST A	is the	20		
Did you u	se more volume ti	nan your		2 600.0	12		
current cl			NO	+			
Did it take longer to clean		NO		E. Control			
	ke the product		OK	200	-		
would yo	u buy the test prod	luct	48-5				
Would yo	u buy the test prod	luct for	E-1600028149130				
World see	ersonal use		465				
for home	u buy your current or personal use	product	Urc				
Would wo	n switch to the tes	Laura Ameri	465				
if less ex	pensive, if more e	voencive)	NO				
Could you	clean adequately	if you had	140				
only the te	est product	you mad	465				
Bur	AS 6000 ALCAOST AS	45	OTHER TAN AS CURREY	r PRI	LEWITS (5)	090 E	- 3590 sou)

Date	User	Owner / Manager		r	Interviewer		Product LD.	
7/1/64	11/64 ALTEROME ED		WAR DO		JON ZAMORI		25% 504 /ACETBA	
- Coto			Type of Clear					
-	eneral Purpose	1 0	Brake Cleaning	Jne (1		
	Degreasing	1 %			Engine Degreasin	•	Carburetor & Fuel Injection System Cleaning	
Q C	arrent Product	Current'	Weekly Usage	I No. 1	Mech. Using Produc	+ 120		
DOHANGO!	IS BRAKE PART		S/SHOP		GR THES SHE		st Product Weekly Usage	
	0 1				hereal and the same		54/4	
	Question				User's Res	ponse		
Did it cl	ean sufficiently							
	The second section		YES					
Did you	like the delivery rate	0	465					
Did you	Did you like the delivery pattern		465			_		
Did it dry sufficiently			465					
Did it ad	versely effect substra	afres	TES	_				
(metals,	(metals, plastics, painted surfaces, etc)		NO					
Did the product have a smell		465			_			
Did it have an objectionable odor			NO	_				
Did it leave an unacceptable residue			NO			_		
Did it ha	ve too much foam		NO					
(Terrible,	Cleaning versus current product. (Terrible, almost as good, as good, better)		AS GOOD			_		
Ord you current c	Did you use more volume than your current cleaner		No					
Did it take longer to clean		NO						
Did you like the product		465			7			
Would you buy the test product		465			_			
Would you buy the test product for home or personal use		465						
Would you buy your current product for home or personal use		465						
Would you switch to the test product (if less expensive, if more expensive)		MAYBE						
Could you clean adequately if you had only the test product		YES		2				
User Com	ments							

Date	User		Owner / Manager		Interviewer		Product LD	
7/1/64	Bene		DWARDO	_	JON ZAVADEL		25% 504 /ACE	
			T					
	The same of the sa		Type of Clea (Circle	ning Perfo One Only)				
G	coeral Purpose	1	Brake Cleaning		agine Degreasing	Ca	rburetor & Fuel Injectio	
	Degreasing					-	System Cleaning	
Cu			Weekly Usage	No. Mech	Using Product	Tort I		
P OHM YOU			Weekly Usage No. Mech. Using Product Test Product Weekly Us SHOP PER THIS SHEET CAN					
	Omestica					100000	184	
	Question			Ţ	Jser's Respon	ise	100	
Did it cle	Did it clean sufficiently		1122001101101			_		
Did	She die 4.2		YES					
	like the delivery rat		465					
Did you	Did you like the delivery pattern		465					
Did it dry	sufficiently		YES					
Did it ad	versely effect subst	rates	163					
(metals, p	lastics, painted sur	faces, etc)	NO					
Did the product have a smell		YES						
Did it have an objectionable odor		NO						
Did it lea	ve an unacceptable	residue	140					
	e too much foam		NO					
(Terrible,	versus current proc almost as good, as go	od better)	AS 6000					
Did you t	ise more volume th	an your						
current cleaner Did it take longer to clean		NO	-					
Did you like the product		NO						
Would you buy the test product		465 465	-					
Would yo	u buy the test prod	uct for	-					
nome or personal use		YES						
Would you buy your current product or home or personal use		465						
Would yo	u switch to the test	product	10)					
if less expensive, if more expensive)		465						
Could you clean adequately if you had only the test product		4ES						
Jser Com		-						